

INTERNATIONAL ALLIANCE OF PROFESSIONAL REPORTERS AND TRANSCRIBERS







The Status of Electronic Reporting in North America

Presented by Mr. Randel Raison, President of IAPRT

Who are we and what is our purpose?

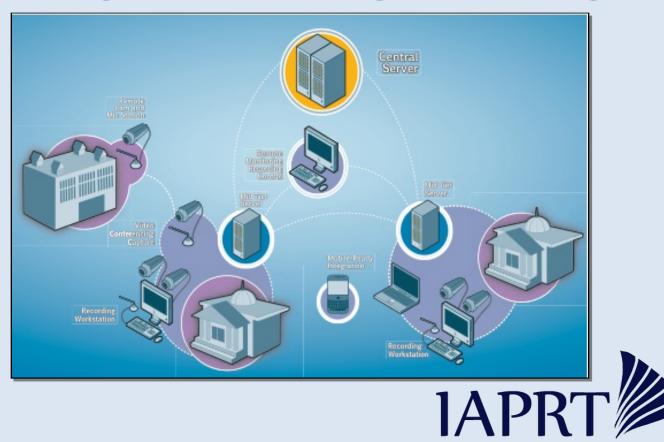
IAPRT is a non-profit member-based consortium of court reporters and industry leaders

- We are not advocates of any particular system or methodology
- We are engaged in the ongoing development of all methods of transcription technologies
- We encourage the sharing of resources and training workshops





New Paradigm Shift Towards Digital Methodologies



Court Reporting Workforce Transition

Traditional Court Reporting Apprenticeships vs. Digital Reporting Skill Sets

- It is no longer necessary to hone in on ten years of stenographic skills to produce an effective verbatim record
- Digital equipment can be utilized and mastered in weeks or months
- Digital media can be transcribed as accurately as cryptic stenographic notes





What are the key points between methodologies?

General Key Features

- An audio recording is an instant record. It can be accessed via date and time stamps.
- The audio record is always 100%.
- Stenographic real-time is a phenomenal skill and should be highly compensated.
- Real-time services can function in conjunction with digital methodologies to lower service costs.
- Economics is a prime factor for choosing the right methodology.





Court Reporting Industry Talking Points

Here's where we agree with traditional stenography

- Legal system deserves training of certified personnel
- All steno systems use audio backups the same way digital systems operate
- The legal system is entitled to the "Best Bang For Your Buck"
- Machines in and of themselves are not the complete solution
- The steno machine is a wonderful piece of technology when combined with digital reporting
- Voice to Text technology is a powerful tool that is growing exponentially

Here's where perhaps we disagree

- We don't believe in lobbying for a particular "Way of Life" in legislatures and among decision makers.
- We are focused on the court reporting industry as a whole and are seeking to enhance the legal system.





The Dynamic Evolution of Court Reporting

Why the shift from traditional methodologies to electronic?

- Government Budget Cuts
- · Shortage of trained Stenographers
- · Business model has changed

What kind of business models are used for Court Reporters in North America?

- Freelance Court Reporters (digital, stenographer, voice writer) in both private industry and the courts
- Court Reporters employed by a Judge
- Court Administrated Court Reporters

Court Reporting Services Commonalities

- Some jurisdictions record all court proceedings
- Some jurisdictions record based on due process
- Some jurisdictions handle all technical matters with the Transcription staff or by the IT department
- Some jurisdictions hire private firms or employees for transcription





Statement Of Problem

Wide Range of Court Reporting Management Issues

- Unmanageable volume of transcript orders
- Lack of control over transcripts from contractors
- Limited staff positions
- Lack of global integration
- Increased expectation of technical abilities
- Constant technological changes
- Preparation for an uncertain future







Method

To get a broad-based cross-reference of opinions, 18 administrators were interviewed, and they were asked the following questions:

- Describe your court reporting service delivery model.
- Is any of the transcription done in-house?
- Is any of the transcription done by contract transcribers?
- Are you satisfied with the quality and timeliness of the transcription?
- Do you have adequate staff coverage for the delivery of court reporting services?
- Please describe the technical coverage for court reporting services.
- Are there concerns regarding technology advancing faster than policies?
- Please describe changes you see in store for the court reporting landscape in the next decade.





Statement

The National Association for Court Management was addressed and stated:



"Courts exist to do justice, to guarantee liberty, to enhance social order, to resolve disputes, to maintain the rule of law, to provide for equal protection and to ensure due process of law. Court reporting services provides for the protection of citizens in civil and criminal matters by preserving a record of those proceedings."





Conclusion

The following is a representative of current delivery models reported by the administrators where either staff or contractors may be used:

- Stenographic reporters with digital court recording running simultaneously
- Complete digital court reporting solutions with the court reporter on site and the ability to produce a transcript upon request
- Remote court management using stenographic or digital court reporters off site
- Digital court recordings to be managed by technicians and outsourced to a transcription agency
- Most court reporting done directly in the courtroom by stenographers or digital court reporters with a centralized transcription facility to help facilitate fast transcription
- Both stenographic and/or digital court reporters working stand-alone in the courtroom while producing transcripts from his/her own record
- Stenographic court reporting only





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We will be holding our third annual convention at sea aboard the lovely Carnival Paradise on October 10-14, 2013 from Tampa, Florida.

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